




Government of South Australia

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STELA NAT Upload Errors and Warnings: How to Identify and Resolve Them

After uploading your NAT files to STELA, you will receive an email confirming whether your submission was successful or unsuccessful. In either case, the email may include errors and warnings that require your attention.

You can view these messages by opening the email attachment. Alternatively, you can access them directly in STELA by navigating to the **Upload** menu, opening your most recent upload, and selecting **View Log**.

This guide provides advice on how to identify and resolve errors or warnings triggered during the NAT file upload process.

Note that this guide does not cover errors or warnings that appear on the STELA submission progress page. For assistance with these types of discrepancies, please refer to the [STELA NAT Upload User Guide](#).

How to use this guide

- Locate your error or warning message in the table below.
 - Tip: Press Ctrl + F buttons on your keyboard to search the list of errors below, then enter one or two key words from the error message you received to quickly find the relevant error.
 - Read '**What this means**' section to better understand the problem.
 - Follow the '**How to resolve**' steps provided.
 - If the issue remains unresolved contact Skill SA for assistance:
 - **Phone:** 1800 673 097 (ask to speak to STELA helpdesk)
 - **Email:** stelahelpdesk@sa.gov.au
-

Key:

- **errors** – **Must be fixed** before your data submission will be accepted into STELA
- **warnings** – **Do not stop submission**. Warnings alone will not stop your data submission from being accepted into STELA and/or the payment system (for RTOs receiving Skills SA funding), however warnings should still be reviewed and resolved where relevant, at least quarterly.

System Message (error/warning)	What this means	How to Resolve
<p>● (E) NAT00{XXX} File is Blank.</p>	<p>One or more required NAT files are empty and contain no data. STELA cannot process blank files.</p>	<ul style="list-style-type: none"> ● Regenerate your NAT files from your system and validate via AVS ● Ensure all required NAT files are included and contain data ● Validate NAT files through AVETMISS Validation Software (AVS). ● Zip your NAT files (including your AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider.</p>
<p>● (E) The upload file is not a '.zip' file.</p>	<p>The file you uploaded is not in a valid .zip format and it cannot be processed by STELA.</p>	<ul style="list-style-type: none"> ● Save or convert your files into a .zip file. ● Check that the file extension is .zip (not renamed incorrectly). ● Upload the updated .zip file to STELA.
<p>● (E) The zip file cannot contain sub folders.</p>	<p>Your .zip file contains subfolders. STELA only accepts files stored at the top level.</p>	<ul style="list-style-type: none"> ● Place all NAT files along with your AVS Collection Processing Summary Report into a folder (top level) that does not include any sub folders. ● Save or convert your files into a .zip file. ● Upload the updated .zip file to STELA.
<p>● (E) No Summary File attached, please use the AVS software to validate your file.</p>	<p>The AVS Collection Processing Summary Report is missing from your upload.</p>	<ul style="list-style-type: none"> ● Validate your NAT files through AVETMISS Validation Software (AVS). ● Generate the Collection Processing Summary Report (CSV format). ● Include it in your .zip file with your NAT files. ● Save or convert your files into a .zip file. ● Upload the updated .zip file to STELA.
<p>● (E) The Zip file contains invalid content.</p>	<p>Your .zip file includes files that are not allowed.</p>	<ul style="list-style-type: none"> ● Remove any files that are not: <ul style="list-style-type: none"> ○ NAT files, or ○ AVS Collection Processing Summary Report. ● Ensure only required files are included.

System Message (error/warning)	What this means	How to Resolve
		<ul style="list-style-type: none"> • Zip your NAT files (including your AVS Collection Processing Summary Report – PDF format). • Upload the updated .zip file to STELA.
<p>● (E) Summary File NAT00{XXX} contains {No of Errors} number of errors.</p>	<p>The AVS summary report shows that there are validation errors in your NAT files.</p>	<ul style="list-style-type: none"> • Review the errors identified in the AVETMISS Validation Software (AVS) report. • Correct the issues in your Student Management System. • Regenerate your SA NAT files and revalidate using AVS until no errors remain. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (E) Summary File has to be validated within the last 30 days.</p>	<p>Your AVS validation is older than 30 days and is no longer valid for upload.</p>	<ul style="list-style-type: none"> • Re-run validation using AVETMISS Validation Software (AVS). • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (E) Summary File NAT00{XXX} is only partially validated, the Collection Period requires that all files be fully validated.</p>	<p>Your NAT files were only partially validated, but the selected collection period requires full validation.</p>	<ul style="list-style-type: none"> • Re-run validation using AVETMISS Validation Software (AVS) and ensure full validation is completed (no partial validation). • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (E) CSV file contains an invalid date/time.</p>	<p>The AVS summary report contains dates in an incorrect format.</p>	<ul style="list-style-type: none"> • Check your computer's regional settings. • Set the date format to Australian format. • Re-run validation using AVETMISS Validation Software (AVS). • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (E) An error occurred mapping Certificate, column Records, row 1</p>	<p>The AVS summary report is not in the correct</p>	<ul style="list-style-type: none"> • Ensure the file included in your .zip upload is the AVS Collection Processing Summary Report and is

System Message (error/warning)	What this means	How to Resolve
	format and cannot be read by STELA.	<ul style="list-style-type: none"> ○ not another type of AVS report ○ in CSV format and not PDF. ● Re-run validation using AVETMISS Validation Software (AVS). ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA.
● (E) NAT00010 file has not been included in the Zip file.	The required NAT00010 file is missing from your upload.	<ul style="list-style-type: none"> ● Add the NAT00010 file to your .zip file. ● Upload the updated .zip file to STELA.
● (E) Your login only allows you to upload NAT files for {org id associated with login} and not {org id from NAT10}.	You are trying to upload data for an organisation that your login does not have permission to access or upload data for.	<ul style="list-style-type: none"> ● Confirm you are using the correct login details for the RTO you are trying to report activity for in STELA as some users report data in STELA for more than one RTO. <p>Contact the STELA Helpdesk for assistance with resolving this error.</p>
● (E) NAT00010 File must contain exactly one record.	The NAT00010 file contains more than one record. Only one is allowed.	<ul style="list-style-type: none"> ● Ensure only one record exists in the NAT00010 file. ● Regenerate your SA NAT files and revalidate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider.</p>
● (E) NAT00010: File Length incorrect.	The NAT00010 file does not meet the required South Australian format (incorrect file length).	<ul style="list-style-type: none"> ● Ensure your system is generating files using SA specifications. ● Regenerate your SA NAT files and revalidate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA.

System Message (error/warning)	What this means	How to Resolve
		<p>Note: South Australia requires two additional fields in the NAT00010: <i>Software Product Name</i> and <i>Software Vendor Email Address</i>.</p> <p>If the issue continues, contact your software provider as your NAT00010 file is not compliant with SA reporting requirements.</p> <p>SA AVETMISS File Specifications (refer NAT00010): https://providers.skills.sa.gov.au/tools/sa-avetmiss-8-0-specifications</p>
<p>● (E) NAT00020 file has not been included in the Zip file.</p>	<p>The required NAT00020 file is missing from your upload.</p>	<ul style="list-style-type: none"> • Add the NAT00020 file to your .zip file. • Upload the updated .zip file to STELA.
<p>● (E) NAT00020: File Length incorrect.</p>	<p>The NAT00020 file does not meet the required format (incorrect file length).</p>	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>Note: The file length for the NAT00020 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>
<p>● (E) The NAT00020 record for the Delivery Location with Id '{Delivery Location ID}' failed validation. The Suburb '{Suburb}' with Postcode '{Postcode}' and State code '{state}'</p>	<p>The delivery location details (such as suburb, postcode, or state) are invalid.</p>	<ul style="list-style-type: none"> • Check the delivery location details in your Student Management System. • Correct any invalid suburb, postcode, or state combinations. • Regenerate your SA NAT files (no new AVS validation is required as this is a STELA error) • Zip your NAT files.

System Message (error/warning)	What this means	How to Resolve
is not a valid Suburb/Postcode/State combination.		<ul style="list-style-type: none"> • Upload the updated .zip file to STELA.
<ul style="list-style-type: none"> ● (E) NAT00030 file has not been included in the Zip file. 	The required NAT00030 file is missing from your upload.	<ul style="list-style-type: none"> • Add the NAT00030 file to your .zip file. • Upload the updated .zip file to STELA.
<ul style="list-style-type: none"> ● (E) NAT00030: File Length incorrect. 	The NAT00030 file does not meet the required format (incorrect file length).	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>NOTE: The file length for the NAT00030 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>
<ul style="list-style-type: none"> ● (E) The NAT00030 record for the program {ProgramID} is not valid or not within the scope of your organisation. 	The Program ID you are reporting is not valid or does not appear on your approved scope of registration in STELA.	<ul style="list-style-type: none"> • Check that the Program ID is valid as per training.gov.au and update if necessary. • Check that your RTO is approved to offer the program on training.gov.au. <p>If the problem remains contact the STELA helpdesk for assistance.</p>
<ul style="list-style-type: none"> ● (E) NAT00060 file has not been included in the Zip file. 	The required NAT00060 file is missing from your upload.	<ul style="list-style-type: none"> • Add the NAT00060 file to your .zip file. • Upload the updated .zip file to STELA.
<ul style="list-style-type: none"> ● (E) NAT00060: File Length incorrect. 	The NAT00060 file does not meet the required format (incorrect file length).	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS.

System Message (error/warning)	What this means	How to Resolve
		<ul style="list-style-type: none"> Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA. <p>Note: The file length for the NAT00060 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>
<p>● (E) The NAT00060 record for the Subject with Id {SubjectID} failed validation. The Subject Identifier {SubjectID} is not a valid AVETMISS Subject Identifier.</p>	<p>The Subject ID provided is not valid or does not exist in STELA.</p>	<ul style="list-style-type: none"> Check that the Subject ID is valid as per training.gov.au and update if necessary. If the issue continues contact the STELA helpdesk for assistance.
<p>● (E) Cannot insert duplicate key row in object 'dbo.NAT00060s' with unique index 'UXF_NAT00060s_BusinessKey'. The duplicate key value is [Subject ID].</p>	<p>The same Subject ID appears more than once in the NAT00060 file. Duplicate records are not allowed.</p>	<ul style="list-style-type: none"> Identify duplicate Subject IDs in your student management system. Remove or correct duplicate records. Regenerate your SA NAT files and revalidate using AVS. Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA.
<p>● (E) NAT00080 file has not been included in the Zip file.</p>	<p>The required NAT00080 file is missing from your upload.</p>	<ul style="list-style-type: none"> Add the NAT00080 file to your .zip file. Upload the updated .zip file to STELA.
<p>● (E) NAT00080: File Length incorrect.</p>	<p>The NAT00080 file does not meet the required format (incorrect file length).</p>	<ul style="list-style-type: none"> Ensure your system is generating files using SA specifications. Regenerate your SA NAT files and revalidate using AVS. Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA.

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		<p>Note: The file length for the NAT00080 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>
<p>● (E) The NAT00080 record for the Delivery Location with Id '{Delivery Location ID}' failed validation. The Suburb '{Suburb}' with Postcode '{Postcode}' and State code '{state}' is not a valid Suburb/Postcode/State combination.</p>	<p>The suburb, postcode, and state combination provided for the delivery location is not valid.</p>	<ul style="list-style-type: none"> • Check the suburb, postcode, and state in your Student Management System. • Correct any invalid combinations. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (E) Cannot insert duplicate key row in object 'dbo.NAT00080s' with unique index 'UXF_NAT00080s_BusinessKey'. The duplicate key value is {Client ID}</p>	<p>The same Client ID appears more than once in the NAT00080 file. Duplicate records are not allowed.</p>	<ul style="list-style-type: none"> • Identify duplicate Client IDs in your Student Management System. • Remove or correct duplicate records. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (E) NAT00085 file has not been included in the Zip file.</p>	<p>The required NAT00085 file is missing from your upload.</p>	<ul style="list-style-type: none"> • Add the NAT00085 file to your .zip file. • Upload the updated .zip file to STELA.
<p>● (E) NAT00085: File Length incorrect.</p>	<p>The NAT00085 file does not meet the required format (incorrect file length).</p>	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.

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		<p>Note: The file length for the NAT00085 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>
<p>● (E) The NAT00085 record for the Delivery Location with Id '{Delivery Location ID}' failed validation. The Suburb '{Suburb}' with Postcode '{Postcode}' and State code '{state}' is not a valid Suburb/Postcode/State combination.</p>	<p>The suburb, postcode, and state combination provided for the delivery location is not valid.</p>	<ul style="list-style-type: none"> ● Check the suburb, postcode, and state in your Student Management System. ● Correct any invalid combinations. ● Regenerate your SA NAT files and revalidate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA.
<p>● (E) NAT00090 file has not been included in the Zip file.</p>	<p>The required NAT00090 file is missing from your upload.</p>	<ul style="list-style-type: none"> ● Add the NAT00090 file to your .zip file. ● Upload the updated .zip file to STELA.
<p>● (E) NAT00090: File Length incorrect.</p>	<p>The NAT00090 file does not meet the required AVETMISS format (incorrect file length).</p>	<ul style="list-style-type: none"> ● Ensure your system is generating files using SA specifications. ● Regenerate your SA NAT files and revalidate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA. <p>NOTE: The file length for the NAT00090 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>

System Message (error/warning)	What this means	How to Resolve
<p>● (E) NAT00100 file has not been included in the Zip file.</p>	<p>The required NAT00100 file is missing from your upload.</p>	<ul style="list-style-type: none"> • Add the NAT00100 file to your .zip file. • Upload the updated .zip file to STELA.
<p>● (E) NAT00100: File Length incorrect.</p>	<p>The NAT00100 file does not meet the required AVETMISS format (incorrect file length).</p>	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>Note: The file length for the NAT00100 file for reporting in South Australia is identical to the national AVETMIS Specification.</p> <p>If the issue continues, contact your software provider.</p>
<p>● (E) NAT00120 file has not been included in the Zip file.</p>	<p>The required NAT00120 file (enrolment data) is missing from your upload.</p>	<ul style="list-style-type: none"> • Add the NAT00120 file to your .zip file. • Upload the updated .zip file to STELA.
<p>● (E) NAT00120: File Length incorrect.</p>	<p>The NAT00120 file does not meet the required South Australian format (incorrect file length).</p>	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider as your NAT00120 file is not compliant with SA reporting requirements.</p> <p>SA AVETMISS File Specifications (refer NAT00120): https://providers.skills.sa.gov.au/tools/sa-avetmiss-8-0-specifications</p>

System Message (error/warning)	What this means	How to Resolve
<p>● (E) The NAT00120 record for the client with Id {ClientID} at Delivery location {Delivery Location ID} in subject {SubjectID} and program {ProgramID} and start date {StartDate} failed validation. There are duplicate enrolments for these details in this attempt.</p>	<p>There are duplicate enrolments for the same client, subject, program, and start date. Duplicate enrolment records are not allowed.</p>	<ul style="list-style-type: none"> ● Identify duplicate enrolments in your Student Management System. ● Remove or correct the duplicate records. ● Regenerate your SA NAT files and revalidate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA.
<p>● (E) The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} failed validation. {Purchasing Contract ID} is not a valid AVETMISS Purchasing Contract Number.</p>	<p>The purchasing contract identifier provided is invalid or not recognised by STELA.</p>	<ul style="list-style-type: none"> ● Check the purchasing contract identifier against your contract documentation. ● Ensure it is entered in the correct format in your system – refer to SA Fund Source Indicators (for correct format of purchasing contract). ● Update the record if required. ● Regenerate your SA NAT files (no new AVS validation is required as this is a STELA error). ● Zip your NAT files Upload the updated .zip file to STELA.
<p>● (E) The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} failed validation. The State Funding Source {FundSource} is not available for you to deliver for training starting on {StartDate} within STELA.</p>	<p>The State Funding Source used for this enrolment is not linked to your organisation in STELA, therefore you are not able to report activity against it.</p>	<ul style="list-style-type: none"> ● Check that the correct State Funding Source has been used in your system and update it where necessary. ● Regenerate your NAT files (a new AVS validation is not required, as this is a STELA error). ● Zip your NAT files. ● Upload the updated .zip file to STELA. <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> ● If the funding source is correct, contact the STELA Helpdesk and request that your organisation be linked to the funding source to enable reporting in STELA.

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		<ul style="list-style-type: none"> ○ Note: this is a one-off process where you have not previously reported against the funding source and will only take effect on the following business day. ○ Wait until the next business day, then re-upload your NAT files to STELA.
<p>● (E) The NAT00120 record for the client with Id {ClientID} in subject {SubjectID} and program {ProgramID} failed validation. The Outcome and/or Activity Dates {StartDate} to {EndDate} are not valid for this collection year.</p>	<p>One or more enrolments are not valid for the chosen Collection Year in STELA based on the start/end dates and/or outcome.</p>	<p>This error can occur for several reasons. To resolve, check that:</p> <ul style="list-style-type: none"> ● you have selected the correct collection period in STELA, OR ● your NAT files have been generated for the correct collection period, OR ● the activity start and end dates and/or outcome are valid for the selected collection year. <p>Where required:</p> <ul style="list-style-type: none"> ● update the enrolment(s) in your Student Management System ● regenerate your NAT files and revalidate them using AVS ● zip your NAT files (including the updated AVS Collection Processing Summary Report) ● upload the updated .zip file to STELA.
<p>● (W) The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} with associated Funding Source SBA; therefore, the Client identifier - Apprenticeship may not be blank. AND/OR</p>	<p>Enrolments with a State Funding Source of SBA (School-Based Apprenticeship) are missing required apprenticeship identifiers. Both the Client Identifier – Apprenticeships and Training Contract</p>	<ul style="list-style-type: none"> ● If an incorrect State Funding Source has been reported for these enrolments, update your Student Management System with the correct funding source (refer to the SA Fund Source Indicators list). <p>OR</p>

System Message (error/warning)	What this means	How to Resolve
<p>The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} with associated Funding Source SBA; therefore, the Training Contract Identifier may not be blank.</p>	<p>Identifier must be provided.</p>	<ul style="list-style-type: none"> • If the funding source is correct, add both the following fields to the identified enrolments in your Student Management System: <ul style="list-style-type: none"> ○ Client Identifier – Apprenticeship (e.g. 1234567) ○ Training Contract Identifier (e.g. 1234567\2) <p>Then:</p> <ul style="list-style-type: none"> • Regenerate your NAT files and revalidate them using AVS. • Zip your NAT files (including the updated AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (W) The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} with associated funding source {FSIID} requires the VET in school flag to be 'Y'.</p>	<p>Enrolments with a funding source of VIS (VET in Schools) or SBA (School Based Apprenticeships) require the VET in Schools flag to be set to 'Y', but it is currently set incorrectly.</p>	<ul style="list-style-type: none"> • If the incorrect fund source has been reported update your Student Management System as per SA Fund Source Indicators list. • Where the fund source is correct, update the VET in Schools flag to 'Y' in your Student Management System for the identified enrolments. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA.
<p>● (W) The NAT00120 record for the client with ID {ClientID} and subject {SubjectID} failed validation. The SACEID {SACEID} does not match the standard of 6 Numbers and a letter AND/OR The NAT00120 record for the client with Id</p>	<p>Enrolments include a SACE ID but one or more required conditions are not met:</p> <ul style="list-style-type: none"> • SACE ID is not in the correct format (6 numbers + 1 letter) • School ID is missing or invalid 	<ul style="list-style-type: none"> • Update relevant enrolments in your Student Management System to include: <ul style="list-style-type: none"> ○ SACE ID and ensure it is in the correct format (e.g. 123456A) ○ Valid South Australian School ID ○ VET in Schools flag is set to 'Y'. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report).

System Message (error/warning)	What this means	How to Resolve
<p>{ClientID} and subject {SubjectID} failed validation. The School Id {SchoolID} does not match any School Id in Stela.</p> <p>AND/OR</p> <p>The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} failed validation. The SchoolId cannot be blank when SACEId is present.</p> <p>AND/OR</p> <p>The NAT00120 record for the client with Id {ClientID} and subject {SubjectID} failed validation. The VETInSchool flag cannot be "N" when SACEId is present.</p>	<ul style="list-style-type: none"> VET in Schools flag is not set to 'Y'. 	<ul style="list-style-type: none"> Upload the updated .zip file to STELA. <p>Additional guidance</p> <p>In SA:</p> <ul style="list-style-type: none"> SACE ID is reported in the <i>Associated Course ID</i> field. School ID is reported in the <i>Hours Attended</i> field <p>School ID/Locations List:</p> <p>https://providers.skills.sa.gov.au/tools/sa-school-location-codes</p> <p>If your system is incorrectly reporting hours attended, contact your software provider to correct this issue and prevent this warning from being triggered when you upload data.</p> <p>SA AVETMISS File Specifications (refer NAT00120):</p> <p>https://providers.skills.sa.gov.au/tools/sa-avetmiss-8-0-specifications</p>
<p>● (W) The NAT00120 record for the Client with ID {ClientID} in Program {ProgramID} and Subject {SubjectID} has invalid Client Apprentice ID '{ID}' - Valid Client Identifier - Apprenticeship is either five, six or seven numeric characters.</p>	<p>The Client Identifier – Apprenticeship is not in the correct format. It must be 5, 6, or 7 numeric digits.</p>	<ul style="list-style-type: none"> Update relevant enrolments in your Student Management System to include: <ul style="list-style-type: none"> a valid Client Identifier Apprenticeship (e.g. 12345, 123456, or 1234567). Regenerate your NAT files and validate using AVS. Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA. <p>Note: 'Client ID Apprenticeship' can be obtained by accessing the mySkillsSA system.</p>

System Message (error/warning)	What this means	How to Resolve
<p>● (W) The NAT00120 record for the Client with ID {ClientID} in Program {ProgramID} and Subject {SubjectID} has invalid Training Contract ID {ID} - Training Contract Identifier is not a valid format.</p>	<p>The Training Contract Identifier is not in the correct format.</p>	<ul style="list-style-type: none"> ● Update relevant enrolments in your Student Management System to include: <ul style="list-style-type: none"> ○ A valid Training Contract Identifier – format must be 5–7 digits + backslash + version number (Example: 123456\1). ● Regenerate your NAT files and validate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA. <p>Note: ‘Training Contract ID’ can be obtained by accessing the mySkillsSA system.</p>
<p>● (W) The NAT00120 record for the Client with ID {ClientID} in Program {ProgramID} and Subject {SubjectID} the numbers before the '\ in Training Contract Identifier {ID} must be same as Client Identifier - Apprenticeship {ID}.</p>	<p>The Training Contract Identifier does not match the Client Identifier – Apprenticeship. The numeric portion must be the same.</p>	<ul style="list-style-type: none"> ● Update relevant enrolments in your Student Management System: <ul style="list-style-type: none"> ○ Ensure the numbers before the “\” match the Client Identifier – Apprenticeship. <p>Example:</p> <ul style="list-style-type: none"> ○ Training Contract ID: 123456\2 ○ Client Identifier – Apprenticeship: 123456. ● Regenerate your NAT files and validate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA.
<p>● (W) Outcome reported in NAT00120 record for client with Id {ClientID} and non-accredited subject {SubjectID} is not valid.</p>	<p>An invalid outcome code has been used for a non-accredited subject. Only specific outcome codes are allowed.</p>	<ul style="list-style-type: none"> ● Update relevant enrolments in your Student Management System to one of the valid values: <ul style="list-style-type: none"> ○ 70, 81, 82, 85. ● Regenerate your NAT files and validate using AVS. ● Zip your NAT files (including your new AVS Collection Processing Summary Report). ● Upload the updated .zip file to STELA.

System Message (error/warning)	What this means	How to Resolve
<p>● (W) The NAT00120 record for the client with Id {ClientID} and non-accredited subject {SubjectID} require Scheduled hours to be reported.</p>	<p>Non-accredited enrolments that have started or completed training are missing scheduled (actual) hours.</p>	<ul style="list-style-type: none"> Update relevant enrolments in your Student Management System to have (actual) hours. Regenerate your NAT files and validate using AVS. Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA.
<p>● (E) Cannot insert the value NULL into column 'CommencingProgram_Id', table 'STELA_NATUpload.dbo.NAT00120s'; column does not allow nulls. UPDATE fails.</p>	<p>Enrolments have been reported where the Commencing Program Identifier is blank or set to a value of Zero.</p>	<ul style="list-style-type: none"> Update relevant enrolments in your Student Management System so that all subject enrolments have a valid commencing program identifier of 3, 4 or 8 and are not <u>blank</u> or have a value of 0. Regenerate your NAT files and validate using AVS. Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA.
<p>● (E) Cannot insert the value NULL into column 'OrganisationSubject_Id', table 'STELA_NATUpload.dbo.NAT00120s'; column does not allow nulls. UPDATE fails.</p>	<p>Enrolments in your NAT000120 file have been reported with an invalid Subject ID.</p>	<ul style="list-style-type: none"> Update relevant enrolments in your Student Management System to have the correct subject ID as per training.gov.au. Regenerate your NAT files and validate using AVS. Zip your NAT files (including your new AVS Collection Processing Summary Report). Upload the updated .zip file to STELA. <p>Contact the STELA helpdesk if the subject ID relates to a state specific program.</p>
<p>● (E) Cannot insert the value NULL into column 'NAT000XX_Id', table 'STELA_NATUpload.dbo.NAT00120s'; column does not allow nulls. UPDATE fails.</p>	<p>Mandatory AVETMISS values required for reporting in South Australia have not been provided in your NAT00120 file (e.g. delivery location ID OR Subject ID).</p>	<p>Contact the STELA Helpdesk for assistance.</p>

System Message (error/warning)	What this means	How to Resolve
<p>● (E) NAT00130 file has not been included in the Zip file.</p>	<p>The required NAT00130 file (program completion) is missing from your upload.</p>	<ul style="list-style-type: none"> • Add the NAT00130 file to your .zip file • Upload the updated .zip file to STELA
<p>● (E) NAT00130: File Length incorrect.</p>	<p>The NAT00130 file does not meet the required South Australian format (incorrect file length).</p>	<ul style="list-style-type: none"> • Ensure your system is generating files using SA specifications. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider as your NAT00130 file is not compliant with SA reporting requirements</p> <p>SA AVETMISS File Specifications (refer NAT00130): https://providers.skills.sa.gov.au/tools/sa-avetmiss-8-0-specifications</p>
<p>● (E) The NAT00130 record for the client with Id {ClientID} and program {ProgramID} failed validation. There are duplicate completions for these details in this attempt.</p>	<p>There are duplicate completions in the NAT00130 file that are for the same Student and Program which is not permitted.</p>	<ul style="list-style-type: none"> • Update your Student Management System to remove the duplicate program completion or exclude one of the completions from your AVETMISS reporting. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider.</p>
<p>● (E) The NAT00130 record for the client with Id {ClientID} and program {ProgramID} failed validation. A</p>	<p>One or more completions has been reported where the Issued Flag is = Y, however the Parchment Number and/or Issued</p>	<ul style="list-style-type: none"> • Update relevant completion records in your Student Management System to include a Parchment number and Issued date. • Regenerate your SA NAT files and revalidate using AVS.

System Message (error/warning)	What this means	How to Resolve
<p>Program completion that's been issued requires both an Issued Date and a Parchment ID.</p>	<p>Date has not been provided.</p>	<ul style="list-style-type: none"> • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider as your NAT00130 file is not compliant with SA reporting requirements.</p> <p>SA AVETMISS File Specifications (refer to NAT00130): https://providers.skills.sa.gov.au/tools/sa-avetmiss-8-0-specifications</p>
<p>● (E) The NAT00130 record for the Client with {ClientID} and Program {ProgramID} failed validation. A Skillset completion must not have a Parchment ID.</p>	<p>One or more completion record has been reported for a Skillset where the Parchment Number is not blank. Skillset completion records must not contain a parchment ID.</p>	<ul style="list-style-type: none"> • Update relevant completion records in your Student Management System. • Regenerate your SA NAT files and revalidate using AVS. • Zip your NAT files (including your new AVS Collection Processing Summary Report). • Upload the updated .zip file to STELA. <p>If the issue continues, contact your software provider as your NAT00130 file is not compliant with SA reporting requirements.</p> <p>SA AVETMISS File Specifications (refer to NAT00130): https://providers.skills.sa.gov.au/tools/sa-avetmiss-8-0-specifications</p>