Jintana connected with the ESL Program at the Encounter Centre in Victor Harbor 16 months ago. She attended to a small event held to promote Harmony Week at the Victor Harbor Civic Centre/Library and was an enthusiastic participant engaging with passers-by from the very beginning.

Jintana has lived in Australia for 18 months, with her husband and young son. During a writing activity in the program, Jintana shared her learning experience - "I have attended ESL classes at the Encounter Centre for about 16 months. I want to improve my English skills so that I can get a job. It is fun learning here, and I have made a lot of friends. The tutors are very nice and friendly, and my English is getting a lot better. I can now speak English more fluently. In the future I want to apply for a job."

Jintana has improved immensely since her first class, and the program has had a profound impact on her. She can now speak and understand English better, resulting in her feeling less isolated. Jintana has made many friendships and social connections that support her in her new home.

Jintana plans to continue to improve her English language skills and complete a food handling course, with the aim of working in the hospitality industry.